

## Monday, April 16

6:00 PM - 9:00 PM Salons A, B, C, D **Opening Reception**

## Tuesday, April 17

7:30 AM - 8:30 AM **Breakfast in Sequoia**

9:45 AM - 10:00 AM **Coffee Break - Lobby**

8:30 AM - 9:15 AM **General Meeting**  
**Gary Schaecher/John Smith - Opening Welcome Session**  
**Salons A, B, C, D, E**

9:20 AM - 9:45 AM **Industry Networking**      **Education - University Salon A**      **Education - K-12 Salon B**      **Healthcare Salon D**      **Corp/Retail Salon D**      **Govt/Parks Magnolia**

9:45 AM - 5:00 PM **Computer Lab Open - Maple Room**

9:45 AM - 10:00 AM **Morning Break - Lobby Atrium**

10:00 AM - 11:30 AM **Breakout Sessions**

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>Is Your Work Order Data Telling the Truth</b>	<b>Tips&amp;Techniques Part 1</b>	<b>Basic Stockroom Setup &amp; Implementation</b>	<b>WebTMA - Responsibilities of the WebTMA System Administrator</b>	<b>Management Session: Improving Your Effectiveness Through Becoming a Strong Leader</b>	<b>CAFM - When Data or Drawings Are Not Enough</b>	<b>Workshop - Setup of mobileTMA for PPC*</b>	<b>Features &amp; Functionality of mobileTMA for Palm, Pocket PC and Cellular*</b>	<b>Case Study: Struggles &amp; Successes of Implementing UFI</b>	<b>ACT - Maintaining Your ACT Database Using the DBA Manager</b>
Frank Lucas, UNLV Brian Barnett, TMA	Jenny Pino, TMA Lenore Marlow, TMA Sarah Meldrum, TMA	Allen Nelson, Pepperdine University Darren Brown, TMA	Brett Dorsey, TMA Hongi Tjan, TMA	John C. Smith, CEO, TMA Joel Embry, TMA	Gus Kotting, Architect of the Capitol Gary Schaecher, TMA Luis Pino, TMA	Wes Harris, TMA Derek Edwards, TMA Hyon Kim, TMA	Ish Hashim, TMA Patrick Smith, TMA	Marty Autry, University of New Mexico JTYoung, TMA	Janet Hesting, TMA Bill Musick, TMA

<b>Optional Time and Room</b>									
	<i>Wednesday 1:00 PM Salon C</i>	<i>Thursday 10:15 AM Salon E</i>			<i>Wednesday 10:15 AM Redbud</i>	<i>Tuesday 1:00 &amp; 2:45 PM Sycamore</i>	<i>Tuesday 1:00 &amp; 2:45 PM Dogwood</i>	<i>Thursday 1:00 PM Birch</i>	

11:30 AM - 1:00 PM **Lunch - Sequoia**

1:00 PM - 2:30 PM **Breakout Sessions**

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>Strategies for Setting Up Planned &amp; Risk-based Maintenance</b>	<b>Tips&amp;Techniques Part 2</b>	<b>Managing &amp; Using Task Codes</b>	<b>WebTMA - Basics of Using WebTMA</b>	<b>Management Session: The Power to Effectively Manage Your Team</b>	<b>Maintaining &amp; Updating the TMA Database</b>	<b>Workshop - Setup of mobileTMA for PPC*</b>	<b>Features &amp; Functions of mobileTMA for Palm, Pocket PC and Cellular*</b>	<b>Using Projects in TMA</b>	<b>ACT - RequestLine</b>
Darren Brown, TMA Larry Dormont, TMA	Jenny Pino, TMA Lenore Marlow, TMA Sarah Meldrum, TMA	Larry Olofson, Iowa State University Dan Looper, TMA	Jacob Leon, TMA Tim Champagne, TMA Tabor Ellison, TMA	John C. Smith, CEO, TMA Joel Embry, TMA	Paul Spear, Banner Health Systems Wade Quinton, TMA	Wes Harris, TMA Derek Edwards, TMA Hyon Kim, TMA	Ish Hashim, TMA Patrick Smith, TMA	Tim Prado, TMA Mike Koenig, TMA	Janet Hesting, TMA Bill Musick, TMA

<b>Optional Time and Room</b>									
<i>Wednesday 1:00 PM Salon A</i>	<i>Wednesday 2:45 PM Salon C</i>	<i>Thursday 8:30 AM Redbud</i>			<i>Wednesday 1:00 PM Redbud</i>	<i>Tuesday 10:00 AM &amp; 2:45 PM Sycamore</i>	<i>Tuesday 10:00 AM &amp; 2:45 PM Dogwood</i>	<i>Thursday 8:30 AM Birch</i>	

2:30 PM - 2:45 PM **Afternoon Break - Atrium Lobby**

2:45 PM - 4:15 PM **Breakout Sessions**

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>Future Technologies - TMA Desktop</b>	<b>Managing Revision Change in Your Environment</b>	<b>Developing Policies &amp; Procedures for TMA</b>	<b>WebTMA - Using the WebTMA Report Writer</b>	<b>iServiceDesk</b>	<b>The TMA Executive Dashboard</b>	<b>Workshop - Setup of mobileTMA for PPC*</b>	<b>Features &amp; Functions of mobileTMA for Palm, Pocket PC and Cellular*</b>	<b>Managing TMA Data Using Security Settings</b>	<b>ACT - Case Study: Edgemore County Public Schools Using ACT</b>
Gary Schaecher, President & Founder, TMA Richard Khor, Director of Engineering, TMA	Rob Leach, Brevard County Public Schools Gary Cox, TMA	Kim Rhode, Kutztown University Ross Powell, TMA	Tim Champagne, TMA Gareth Suarez, TMA	Tim Prado, TMA JT Young, TMA	Sue VanCleve, University of New Mexico Jenny Pino, TMA	Wes Harris, TMA Derek Edwards, TMA Hyon Kim, TMA	Ish Hashim, TMA Patrick Smith, TMA	Darren Brown, TMA Dwight Busby, TMA	David Coker, Edgemore County PS Janet Hesting, TMA

<b>Optional Time and Room</b>									
<i>Wednesday 4:30 PM Salon A</i>	<i>Wednesday 10:15 AM Salon B</i>	<i>Wednesday 8:30 AM Salon E</i>		<i>Wednesday 2:45 PM Redbud</i>	<i>Thursday 1:00 PM Redbud</i>	<i>Tuesday 10:00 AM &amp; 1:00 PM Sycamore</i>	<i>Tuesday 10:00 AM &amp; 1:00 PM Dogwood</i>	<i>Wednesday 2:45 PM Birch</i>	

5:15 PM **Buses begin rotation to Philbrook** \*Workshop & Features sessions are companions  
45 minutes each / Pre-registration Required

5:30 PM - 9:15 PM **Philbrook Museum - Garden Picnic with Christopher Cross**

## Wednesday, April 18

**7:00 AM - 8:30 AM** Breakfast in Sequoia

**8:00 AM - 9:00 PM** Computer Lab Open - Maple Room

**8:30 AM - 10:00 AM** Breakout Sessions

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>The Big Picture - Translating Data into Usable Information</b>	<b>Customizing the HTML for iSD</b>	<b>Setting Up &amp; Using TMA in A Call Center Environment</b>	<b>WebTMA - What to Expect in 4.0</b>	<b>Developing Policies &amp; Procedures for TMA</b>	<b>Work Order Scheduling</b>	<b>Workshop - Creating WebTMA Reports Using the Report Writer</b>	<b>Case Study: Biomed Risk Reporting</b>	<b>Option Modules: Utilities and Keys</b>	<b>ACT - The Basics of Writing ACT Reports</b>
Rick Storie, UNLV Sean Hussey, TMA	Darren Brown, TMA Dan Looper, TMA	Rachel Bryan and Paul Spear, Banner Health Systems Wade Quinton, TMA	Jenny Pino, TMA Richard Khor, TMA	Kim Rhode, Kutztown University Lance Hursh, TMA	Ish Hashim, TMA Hyon Kim, TMA	Tim Champagne, TMA Wes Harris, TMA Gareth Suarez, TMA	Leah Courier, Asante Health Systems Bobbie Poindexter, TMA	Gary Cox, TMA Dwight Busby, TMA	Derek Edwards, TMA Janet Hesting, TMA

**Optional Time and Room**

<i>Thursday 8:30 Salon A</i>	<i>Thursday 8:30 AM Salon B</i>		<i>Thursday 8:30 AM Salon D</i>	<i>Tuesday 2:45 PM Salon C</i>			<i>Wednesday 1:00 PM Dogwood</i>	<i>Wednesday 1:00 PM Birch</i>	
----------------------------------	-------------------------------------	--	-------------------------------------	------------------------------------	--	--	--------------------------------------	------------------------------------	--

**10:00 AM - 10:15 AM** Morning Break - Atrium Lobby

**10:15 AM - 11:45 AM** Breakout Sessions

Using Work Order Data to Manage	Managing Revision Change in Your Environment	Case Study: Implementing mobileTMA in a Wireless Environment	WebTMA - Time Manager and Tech Logins	Responsibilities of the TMA System Administrator	CAFM - When Data or Drawings Are Not Enough	Workshop - WebTMA - mobileTMA for PPC	Work Order Costs & Rate Scheduling	Maximizing Your ROI	ACT - Maintenance Assets & the ACT PM Module
Frank Lucas, UNLV Annette Poston, TMA	Rob Leach, Brevard County Public Schools Derek Edwards, TMA	Paul LoCicero and Lindsay McMurray, Medical Univ of South Carolina JT Young, TMA Lenore Marlow, TMA	Jacob Leon, TMA Suzanne Wong, TMA	Richard VanSchoonhoven, Univ of Wisconsin-Whitewater Lance Hursh, TMA	Gus Kotting, Architect of the Capitol Gary Schaecher, TMA Luis Pino, TMA	Brett Dorsey, TMA Hyon Kim, TMA Ismael Hashim, TMA	Lenore Marlow, TMA Jenny Pino, TMA	Darren Brown, TMA Mike Koenig, TMA	Wes Harris, TMA Richard Khor, TMA

**Optional Time and Room**

<i>Thursday 10:15 AM Salon A</i>	<i>Tuesday 2:45 PM Salon B</i>	<i>Thursday 1:00 PM Salon C</i>		<i>Thursday 10:15 AM Salon C</i>	<i>Tuesday 10:00 AM Redbud</i>		<i>Thursday 8:30 AM Salon C</i>		
--------------------------------------	------------------------------------	-------------------------------------	--	--------------------------------------	------------------------------------	--	-------------------------------------	--	--

**11:45 AM - 1:00 PM** Lunch - Sequoia

**1:00 PM - 2:30 PM** Breakout Sessions

Strategies for Setting Up Planned & Risk-based Maintenance	Custodial Module	Tips&Techniques Part 1	WebTMA - Materials Management	Advanced Materials Management	Maintaining & Updating the TMA Database	Workshop - WebTMA - mobileTMA for PPC	Case Study: Biomed Risk Reporting	Option Modules: Utilities and Keys	ACT - Advanced Reporting Using MS Access
Darren Brown, TMA Brian Barnett, TMA	Gary Schaecher, TMA Luis, Pino, TMA	Jenny Pino, TMA Lenore Marlow, TMA Sarah Meldrum, TMA	Wes Harris, TMA Tim Champagne, TMA	Jacob Leon, TMA Todd Schaecher, TMA	Paul Spear, Banner Health Systems Adam Peterson, TMA	Brett Dorsey, TMA Hyon Kim, TMA Russell Wright, TMA	Leah Courier, Asante Health Systems Wade Quinton, TMA	Gary Cox, TMA Jason Lang, TMA	Derek Edwards, TMA Janet Hesting, TMA

**Optional Time and Room**

<i>Tuesday 1:00 PM Salon A</i>	<i>Thursday 1:00 PM Salon B</i>	<i>Tuesday 10:00 AM Salon B</i>			<i>Tuesday 1:00 PM Redbud</i>		<i>Wednesday 8:30 AM Dogwood</i>	<i>Wednesday 8:30 AM Birch</i>	
------------------------------------	-------------------------------------	-------------------------------------	--	--	-----------------------------------	--	--------------------------------------	------------------------------------	--

**2:30 PM - 2:45 PM** Afternoon Break - Atrium Lobby

**2:45 PM - 4:15 PM** Breakout Sessions

Thinking Outside the Box- Changing a Culture to Meet Growing Needs	Implementing & Using the Room Inspection Module	Tips&Techniques Part 2	Basics of Implementing WebTMA	Report Writing for the Rest of Us - Using Views to Create Reports in MS SQL	iServiceDesk	Workshop - Basic Reporting Using MS Access	The Green Facility - Open Forum	Managing TMA Data Using Security Settings	ACT - Tips & Techniques
Frank Lucas and Rick Storie, UNLV Mike Koenig, TMA	John DiSimone, Villanova University Jacob Leon, TMA	Jenny Pino, TMA Lenore Marlow, TMA Sarah Meldrum, TMA	Bill Doyle, American Airlines Brett Dorsey, TMA	Martin Perez, TMA JT Young, TMA	Tim Prado, TMA Dan Looper, TMA	Cynthia Swan, Tulane University Tim Champagne, TMA Adam Peterson, TMA	Gary Schaecher, TMA Luis Pino, TMA	Darren Brown, TMA Brian Barnett, TMA	Derek Edwards, TMA Janet Hesting, TMA

**Optional Time and Room**

<i>Thursday 1:00 PM Salon A</i>	<i>Thursday 10:15 AM Salon B</i>	<i>Tuesday 10:00 AM Salon B</i>		<i>Thursday 1:00 PM Salon E</i>	<i>Tuesday 2:45 PM Salon E</i>	<i>Thursday 8:30 AM Sycamore</i>	<i>Thursday 8:30 AM Salon E</i>	<i>Tuesday 2:45 PM Birch</i>	
-------------------------------------	--------------------------------------	-------------------------------------	--	-------------------------------------	------------------------------------	--------------------------------------	-------------------------------------	----------------------------------	--

**4:30 PM - 6:00 PM** Special Breakout Session

**Future Technologies - TMA Desktop**

Gary Schaecher, President & Founder, TMA  
Lenore Marlow, TMA

**Optional Time and Room**

<i>Tuesday 2:45 PM Salon A</i>									
------------------------------------	--	--	--	--	--	--	--	--	--

**6:00 PM - 7:00 PM** Dinner - Sequoia Room

**7:00 PM - 10:00 PM** Casino Night Casino games & drawings for prizes

## Thursday, April 19

7:00 AM - 8:30 AM Breakfast in Sequoia

8:00 AM - 3:30 PM Computer Lab Open - Maple Room

8:30 AM - 10:00 AM Breakout Sessions

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>The Big Picture - Translating Data into Usable Information</b>	<b>Customizing the HTML for ISD</b>	<b>Work Order Costs &amp; Rate Scheduling</b>	<b>WebTMA - What to Expect in Version 4.0</b>	<b>The Green Facility - Open Forum</b>	<b>Managing &amp; Using Task Codes</b>	<b>Workshop - Basic Reporting Using MS Access</b>	<b>Option Modules: Events, Facilities Scheduler, Fleet Management</b>	<b>Using Projects in TMA</b>	<b>ACT - Materials Management with the ACT Inventory Module/Tracking Utility</b>
Rick Storlie, UNLV Bobbie Poindexter, TMA	Darren Brown, TMA Dwight Busby, TMA	Lenore Marlow, TMA Jacob Leon, TMA	Jenny Pino, TMA Richard Khor, TMA	Gary Schaecher, TMA Luis Pino, TMA	Larry Olofson, Iowa State University Wes Harris, TMA	Cynthia Swan, Tulane Univ Tim Champagne, TMA Adam Peterson, TMA	Ismael Hashim, TMA Katherine George, TMA Hyon Kim, TMA	Tim Prado, TMA Brian Barnett, TMA	Derek Edwards, TMA Brenda McClain, TMA
<b>Optional Time and Room</b>									
Wednesday 8:30 AM Salon A	Wednesday 8:30 AM Salon B	Wednesday 10:15 AM Dogwood	Wednesday 8:30 AM Salon D	Wednesday 2:45 PM Dogwood	Tuesday 1:00 PM Salon C	Wednesday 2:45 PM Sycamore		Tuesday 1:00 PM Birch	

10:00 AM - 10:15 AM Morning Break - Atrium Lobby

10:15 AM - 11:45 AM Breakout Sessions

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>Using Work Order Data to Manage</b>	<b>Implementing &amp; Using the Room Inspection Module</b>	<b>Responsibilities of the TMA System Administrator</b>	<b>WebTMA - General Inspections</b>	<b>Basic Stockroom Setup &amp; Implementation</b>	<b>Service Level Agreements Case Study: University of Colorado - Boulder</b>	<b>Workshop - TMA AdHoc Report Writing Basics</b>	<b>TMA Reporting Using Crystal Reports - Basics</b>	<b>Basics of Using TMA Desktop</b>	<b>ACT - Features of Version 6.0</b>
Frank Lucas, UNLV Sean Hussey, TMA Brian Barnett, TMA	John DiSimone, Villanova University Dwight Busby, TMA	Richard VanSchoonhoven, Univ of Wisconsin-Whitewater	Darren Brown, TMA Ismael Hashim, TMA	Allen Nelson, Pepperdine University Jacob Leon, TMA	Gary Schaecher, TMA Mike Koenig, TMA Patrick Smith, TMA	Gary Cox, TMA Jacob Leon, TMA Brett Dorsey, TMA	Adam Peterson, TMA Martin Perez, TMA	Katrina McKire, TMA Tim Champagne, TMA	Richard Khor, TMA Derek Edwards, TMA Brenda McClain, TMA
<b>Optional Time and Room</b>									
Wednesday 10:15 PM Salon A	Wednesday 2:45 PM Salon B	Wednesday 10:15 AM Salon E		Tuesday 10:00 AM Salon C		Thursday 1:00 PM Sycamore			

11:45 AM - 1:00 PM Lunch - Sequoia

1:00 PM - 2:30 PM Breakout Sessions

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
<b>Thinking Outside the Box- Using TMA in New &amp; Innovative Ways</b>	<b>Custodial Module</b>	<b>Case Study: Implementing mobileTMA in a Wireless Environment</b>	<b>WebTMA - Managing WebTMA Data Using Security Settings</b>	<b>Report Writing for the Rest of Us - Using Views to Create Reports in MS SQL</b>	<b>The TMA Executive Dashboard</b>	<b>Workshop - TMA AdHoc Report Writing Basics</b>	<b>Materials Management Panel Discussion</b>	<b>Case Study: Struggles &amp; Successes of Implementing UFI</b>	<b>ACT - Managing Your Data Using the ACT Configuration Module</b>
Frank Lucas and Rick Storlie, UNLV Ismael Hashim, TMA	Gary Schaecher, TMA Luis Pino, TMA	Paul LoCicero and Lindsay McMurray, Medical Univ of SC Patrick Smith, TMA Wade Quinton, TMA	Darren Brown, TMA Tim Champagne, TMA	Martin Perez, TMA JT Young, TMA	Sue VanCleve, University of New Mexico Katrina McKire, TMA	Gary Cox, TMA Brett Dorsey, TMA Derek Edwards, TMA	Jacob Leon, TMA Allen Nelson, Pepperdine University Tim Prado, TMA Lenore Marlow, TMA	Marty Autry, TMA Jenny Pino, TMA	Wes Harris, TMA Janet Hesting, TMA
<b>Optional Time and Room</b>									
Wednesday 2:45 PM Salon A	Wednesday 1:00 PM Salon B	Wednesday 10:15 AM Salon C		Wednesday 2:45 PM Salon E	Tuesday 2:45 PM Redbud	Thursday 10:15 AM Sycamore		Tuesday 10:00 AM Birch	

2:30 PM - 2:45 PM Afternoon Break - Atrium Lobby

2:45 PM - 3:30 PM Roundtable Discussions

Salon A	Salon B	Salon C	Salon D	Salon E	Redbud	Sycamore	Dogwood	Birch	Cedar
		<b>Roundtable - College/University</b> Ross Powell - TMA Lead		<b>Roundtable - WebTMA</b> Jenny Pino, TMA Lead	<b>Roundtable - Education K-12</b> Luis Pino, TMA Lead	<b>Roundtable - Healthcare</b> Bobbie Poindexter, TMA Lead	<b>Roundtable - Corporate / Retail</b> Dustin Taylor, TMA Lead	<b>Roundtable - Government / Parks</b> Sean Hussey, TMA Lead	<b>Roundtable ACT</b> Janet Hesting, TMA Lead

3:45 - 4:30 PM

Conference Closing Salons A, B, C, D



**Friday, April 20**

9:00 AM - 10:30AM

**Bonus Sessions**

Sycamore

Dogwood

Magnolia

**Hands On - TMA Reporting Using MS Access - Advanced**

**Using the WebTMA Report Writer**

**TMA Reporting Using Crystal Reports**

Martin Perez, TMA

Tim Champagne, TMA

Adam Peterson, TMA



Ficus